# Winterton Valley Holidays

**Head Office** 

15 Kingston Avenue Caister-on-sea NR30 5ET

Tel: (01493) 377175

<u>Site Office</u> Edward Road Winterton-on-sea

NR29 4BX

# **Holiday Hire Goods**

No. Required	Description	Cost (each)	TOTAL
	Bed linen - double		£
	Bed linen - single		£
	Travel Cot		£
	High Chair		£
	Towel Set		£
	Teatowel		£
	Wheelchair		£
	DVD Player		£
	Fan Heater		£
	Table Top Freezer		£

Date Required : Amount Due £ £

## **Double Bed Set**

Consist of double duvet cover, double sheet and 4 pillow cases.

# Single Bed Set

Consists of single duvet cover, single sheet and 2 pillow cases

### **Towel and Flannel Set**

Consist of 1 bath towel, 1 hand towel, 1 face towel and 1 flannel

# **BOOKING FORM**

(Please Print) Name and address of person making booking	<u>L</u>		
Title Initials Surname	e		
Address			
Postcode Email:			
Telephone No.(including area code)			
Adults children Ages - under 16 Site required: Winterton Valley Estate or Co			
Dates of Holiday required:			
From/to/_	/		
Price of chalet for week(s) required	£		
Dog or cat @ £20.00 per week each pet Breed	£		
Hire charges (from opposite)	£		
To	otal £		
Less deposit (including cancellation insurance) £			
Amount payable 28 days prior to your arrival	£		
payable to Winterton Valley Holidays and	are that I am over 18 years of age and I of the hire terms which become due to, s at the place and on the date for		
Signed	Date		
Please return this form with your payment your information.  Please do not write in this sp Deposit Paid / / . Balance Du Paid In Full / / . Hire Goods	ace - for office use only		

## CONDITIONS OF HIRE

#### 1. TERMS

All terms are per week, per chalet as equipped and described. The chalet may be occupied at 1400 (subject to unavoidable delays). You must leave your accommodation by 1000 on the day of departure and you will be expected to leave the chalet clean and tidy.

#### 2. DAMAGE

You will be held responsible to make good or pay for any damage to the accommodation, fittings, utensils, crockery or cutlery.

#### 3. BOOKING DEPOSIT

When you book a deposit of £50 per week booked must be sent with the booking form. This deposit includes the cancellation insurance (see terms).

#### 4. BOOKING CANCELLATION

Under the conditions of hire you as hirer are responsible for the full hire of the chalet even if you are not able to take possession. This is only a reasonable safeguard to the chalet owners. To help you meet this condition you are covered by the Winterton Valley Holiday Cancellation Plan which offers you the following benefits:-

- (a) if you are forced to cancel prior to your holiday because of illness, death, injury or maternity of any member of your party. Witness call or Jury Service by you or your wife or death, or serious injury or illness of a close relative (close relative means husband, wife, father, mother, father-in-law, mother-in-law, brother, sister, child or dependent of person in whose name booking is made) or death of a business partner or co-director and this can be substantiated and has arisen since you made the booking, then you will no longer be liable for the balance of the hire monies due on your booking. To qualify you must notify us immediately the circumstances arise. Our acknowledgement in writing to you will be your evidence of our having received your notification.
- This cover extends to provide you with a refund of your balance of hire if such qualifying circumstances arise before you leave home for your holiday and where you have already paid your balance of hire in advance.
- (b) and also provided Winterton Valley Holidays receive written notice from you more than 56 days before your holiday is due to start and you are cancelling for one of the reasons given in the previous paragraph your booking deposit, less insurance, will be returned in full.
- (c) if we receive written notice from you 56 days or less before the start of your holiday and provided you are cancelling for one of the qualifying reasons, one half of the deposit you have paid, less insurance, will be refunded if we re-let for the full period of your holiday.
- (d) if you cancel for circumstances not covered in this scheme and we receive notice from you in writing more than 56 days before you are due to start your holiday then you only forfeit your booking deposit.
- But if we receive notice to cancel from you 56 days or less before you are due to start your holiday and your reason for cancelling is not one of the qualifying ones you forfeit your booking deposit and you will be responsible for the payment of the balance of hire if we don't re-let. The decision of Winterton Valley Holidays on all claims will be final.

# 5. BALANCE OF HIRE MONEY

The balance as shown on your hire invoice is payable at least 28 days before the start of your holiday.

## 6. MINORS

Bookings from persons under 18 cannot be accepted.

#### 7. ALL MALE/FEMALE PARTIES

We regret that bookings from all male or female parties cannot be accepted.

#### 8. YOUR PET

Some chalets allow pets (an extra charge is made for this facility). You must inform us if you are bringing a pet when you make your booking and you will need to bring your pet basket with you as pets are allowed on the clear understanding that in no circumstances may your pet lie on the bedding or chairs. Pets must not be left in chalet unattended.

#### 9. ACCOMMODATION AVAILABILITY

Should the accommodation required not be available when the deposit and booking form are received, the deposit will be refunded in full and when possible an alternative choice of accommodation will be offered.

#### 10. AVAILABILITY

The booking is made on the understanding that the chalet will be placed at your disposal on the date stated. Should this not be possible through circumstances not under the control of the owner e.g. theft or damage we cannot guarantee to provide an alternative chalet in which case all monies will be returned to you in full but the hirer will have no further claim against the owner or agent. Winterton Valley Holidays endeavour to ensure the availability of amenities on its website but shall not be liable in respect of their non-availability.

#### 11. LIABILITY

Winterton Valley Holidays shall not be liable for the death of, or injury to any person on holiday in or visiting Winterton Valley Estate or California Sands Estate, or for any loss or damage to the property of any such person howsoever any such death, injury, loss or damage may be caused.

Vehicles and their accessories and contents are left at your risk. The chalet proprietors will not be responsible for loss or damage thereon or thereto from any cause whatsoever except through the negligence of its servants.

### 12. PLANS

The plans shown on the website are not to scale and are for general guidance only.